

Streetscene information for Cllr Haley's Overview and Scrutiny portfolio briefing

Introduction

Streetscene covers a wide range of high profile services covering Highways, Parking, Waste Management and Recycling. Streetscene, along with the rest of the Urban Environment directorate, is a major contributor to the following Council Priorities;

Making Haringey one of London's Greenest Boroughs
Creating a Better Haringey: cleaner, greener and safer

The following paragraphs provide an update on some of the key actions and issues currently ongoing in Streetscene, as well as further information on the current assessment of resident perceptions.

Recycling

The amount of waste being recycled by residents is continuing to increase. The target for percentage of household waste which has been recycled or composted in the current financial year is 25%. Year-to-date performance is 24.47%.

There are a number of plans for the remainder of this financial year to roll out a number of new recycling services to enable and encourage residents to recycle more of their waste. These include:

- Round 7 of the Mixed Recycling Service due to be launched in mid-November 2007.
- Rounds 8 and 9 to be launched in 2008 – roll-out planned for early summer.
- Communal mixed recycling facilities for private street-facing blocks to be provided in Nov/Dec 2007.
- Funding bid submitted to expand Estates Recycling Service in 2008, building on the successful trial to 5,600 households on Homes for Haringey estates in Tottenham this year.
- Communications plan for recycling sets out key publicity activities and projects for remainder of 2007/08, including promotion of Reuse & Recycling Centres and waste prevention.
- New education and community engagement programmes being devised by dedicated Recycling Officer to help promote recycling, particularly amongst 'hard to reach' groups.

Street Cleaning

Our progress in achieving our target performance on BV199, the national indicator of street and environment cleanliness is good.

Levels of litter and detritus on Haringey's streets have fallen substantially over recent months, with our year-to-date performance of 29% considerably better than our target of 20%. An action plan has been developed with key partners to improve the cleanliness of streets in the borough. The implementation of actions in the plan, aimed at improving the council's BV199a performance indicator for reducing levels of litter and detritus, is already bringing about improvements in both capital standards and in-house monitoring scores.

High levels of graffiti and fly-posting continues to be an issue and is impacting on the council's performance scores for levels of graffiti and fly-posting. A pro-active graffiti

cleansing and fly-posting removal service has been agreed with our contractor to target problem areas and land-uses. The Waste Management Service is working with Parks to reduce the amount of graffiti in recreation areas. Haringey Accord will continue to deal with fly posting through normal contract activity and the street washing service.

In order to focus on the actions and areas for improvement in graffiti and fly posting the BVPI 199a Cleanliness Action Plan will be expanded to include the indicators for these issues.

Heartlands Spine Road

Project work on the Heartlands Spine Road is currently on schedule, but there is very little room for slippage. Works at the school started on Monday 23rd July as originally proposed at the start of the school holidays. Agreement for the de-contamination works has now been signed, and works on the de-contamination and gas mains protection have started on site. Pre-contract and Co-ordination meetings with the relevant contractors are being held regularly.

- All agreements with the relevant land owners except Network Rail have been reached.
- A site visit was organised with a number of key personnel from the DCLG as requested at end of September 2007.
- Consultation on the Traffic Management proposals in the Hornsey Park Road Area is progressing well with works programmed for Jan /Feb 2008.
- A number of liaison meetings have been held with the adjoining residents/Businesses and a notice of the works has been delivered to a wide area affected by the works.

Controlled Parking Zones (CPZs)

Five CPZs have already been implemented in 2007/2008 at Finsbury Park, Highgate Station extension, Fortis Green, Seven Sisters and Bruce Grove.

Stop and Shop schemes have been implemented in Muswell Hill and Crouch End, while consultation is currently ongoing on schemes in Turnpike Lane and Myddleton Road.

The Council is to write to the mayor for approval to implement a new CPZ in Bounds Green following an objection from London Borough of Enfield. A review of the Green Lanes and Wood Green CPZs has taken place and officers are in the process of finalising a work programme with works on site expected to commence in November and the CPZ becoming operational in December. A Tottenham Hotspur Match Day CPZ has also been approved and we are in the process of finalising the work programme with works on site expected to commence in November and the CPZ becoming operational in January.

Traffic Management Act

The Traffic Management Act is intended to provide better conditions for all road users by providing Haringey Council with the ability to undertake more proactive management of the road network. It has a major impact on two of the services within Streetscene.

For Highways, the failure to ensure expeditious movement of traffic through out the borough and showing parity between the council's own works as well as utilities could result in Intervention by the Secretary of State, which would have severe financial consequences for the Council as well as being a Killer KPI. The capital funding that has just been agreed

means that developments to the Confirm system and with the restructuring of the team will mean that we will have the infrastructure required in place.

For Parking the TMA and new statutory guidance issued by the DfT will impact on parking enforcement policies, practices and income. A key aspect of this is the restriction of clamping and removal powers. A project team has been created to implement the changes throughout the service that will be required by the Act.

Asset Management

An Asset Management Plan has been developed which will enable the Highways service to manage its assets more effectively. An action plan is being developed in order to address the gaps and issues identified in the Plan. One of the key areas to be addressed is the condition information of the assets needed to manage the life cycle of the assets, it is an extensive exercise to fill this gap.

Street Lighting Investment Programme 2007/2008

Works are advanced on the initial investment of £750k, this includes completion of works in Tottenham, Crouch End, Highgate and part of Alexandra and Woodside Wards as detailed in the Highways works plan. We are currently working on the S106 investment added to the programme with works underway in additional areas of Woodside and shortly to start on the Finchley Fluted replacement works. Further works are also being carried out for Homes for Haringey on the Northumberland Park estate, these works are valued in total at £215k and run alongside our other programmed works.

Road Safety

Haringey has had considerable success in reducing the number of accidents on its roads. There was a reduction of over 25% in the number of casualties in 2005/2006 which is the most recent figure available. Various initiatives are being taken forward this financial year to continue to reduce road collision casualties, speed and volume of traffic.

New 20mph zones are to be implemented in three areas in 2007/08. Consultation on proposed measures in the Crouch End and St Annes areas will take place in October. The Victoria Road area scheme has been improved with implementation to commence at the end of October.

Five School Travel Plan schemes are being consulted on and implemented for completion by March 2008. Earlham Primary / St Thomas More Secondary, St John Vianney Primary, Rokesly Junior, Muswell Hill Primary and Belmont Infant and Junior Schools will all benefit from safer routes to school.

Planned Highways Maintenance

BV223: condition of principal roads:	target: 13%,	expected outturn: 17%
BV224a: condition of non-principal classified roads:	target: 15%,	expected outturn: 16%
BV224b: condition of unclassified roads:	target: 9%,	expected outturn: 11%
BV187: condition of footways:	target: 29%,	expected outturn: 33%

Given the levels of investment allocated it is unlikely that we will achieve our targets for this financial year. Only further investment as identified in the Highways Asset Management Plan will achieve an improved score.

Works to resurface and reconstruct the borough's roads and footways in this financial year are advanced.

£840,000 has been budgeted to resurface classified and unclassified at 18 locations across the borough. Works were 67% complete as at end of September 2007. Phase 2 carriageway works are to be completed by January 2008 after completion of current works executed by Statutory Undertakers

£460,000 has been budgeted to reconstruct footways in 16 locations across the borough. Works were 68% complete as at end of September 2007, with the remainder of the footway reconstruction programme to be completed by February 2008.

£625,000 has been budgeted for the reconstruction of Principal Roads at Park Road N8 and High Road N22. Works are 50% complete with Park Road completed. Phase 2 works to be completed in January 2008.

Concessionary Travel

The biannual reissue of Freedom Passes for Older and Disabled persons will occur from February 2008. The Freedom Pass scheme currently provides free travel on most public transport in London during specified times of day. Persons that were issued with a disabled pass under assessed criteria are currently undergoing reassessment prior to the reissue. There are approximately 7000 passes held by Haringey residents, which can be reissued at any main Post Office.

Customer perception and priorities

Haringey Council is committed to consulting with its residents on the issues that are important to them. With this approach in mind, the council recently consulted with local residents to give them an opportunity to influence the way that Highways improvement funding is spent.

A recent consultation document, 'Road to Improvement', was sent to every house in the borough asking residents to state their top three priorities for Highways improvements. These were as follows;

- 44% pothole repairs
- 41% pavement replacement
- 27% measures to ease bus route congestion

The findings have been taken into account when submitting bids for funding as part of the Pre Business Plan Review process.

The recent Tracker Survey identified improvements in residents' perceptions of the services provided by Streetscene, the following results are for residents who found the services good or excellent.

Refuse Collection: 71%, which is an increase of 7% on the last BVPI survey.

Recycling: 58%, which is a reasonable increase of 4% on the last BVPI survey.

Street Cleaning: 58%. While this represents an improvement of 9% on the last survey there remains a considerable difference between parts of the borough.

Street Lighting: 73%. This is a considerable increase of 11% on the last survey, although there are considerable variances across the borough. In the recent Road to Improvement consultation 23% of respondents identified improved street lighting as one of their top three priorities.